

Islesboro Municipal Broadband - Fee Schedule (Needs SelectBoard review & approval)

Fee	Cost	Associated Policies
Subscriber Fee	\$360 per year	<ul style="list-style-type: none"> • Invoiced by & payable in June at Town Office • Active IMB Service Subscriber July 1 - June 30th • Not refundable, but a new Subscriber can assume the remaining service at the same premise by signing new subscriber agreement • Service can be distributed to adjacent properties under the same ownership, but equipment to do the distribution is the Subscriber's responsibility. • Prorated (inclusive of current month) for reconnection or new Installation • Construction phase signed-up subscribers pay a flat \$180 for the period from light up thru June 30th, 2018. A credit will be given if service is not active by Jan 1.
<i>Construction Phase</i> Installation	No Charge	<ul style="list-style-type: none"> • One installation per owner's map/lot property • Aerial or buried installation with ONT within 15' of premise exterior clamshell. • Subscriber responsible for getting property ready and having a contractor install an IMB-supplied interior fiber drop cable from exterior clam shell in situations deeper than 15' into premise interior • Subscriber who are not ready (two missed installation appointments) will be placed on a post construction phase list and charged for the labor and materials when/if the install is done.
Installation of Subscriber Service (Post Construction Phase)	Labor & Materials plus Prorated Yearly Fee	<ul style="list-style-type: none"> • Actual labor and materials (est. \$600+) assuming premise is ready (IMB installation specs). Estimated, approved and paid in advance. Refundable if Service can't be delivered as estimated • Prorated Subscriber Fee for current month thru June • Subscriber responsible for getting property ready and having a contractor install an IMB-supplied interior fiber drop cable from exterior clam shell in situations deeper than 15' into premise interior
Late Payment Fee	\$30 or \$1/day whichever is greater	<ul style="list-style-type: none"> • Applies to fees for support, service, repairs, damage, etc.
Disconnection	No Charge	<ul style="list-style-type: none"> • Disconnection will occur immediately: <ul style="list-style-type: none"> • Subscriber Fee not paid by 7th business day of July • Fees not paid within 60 days of billing. • Violation of Subscriber Agreement • IMB retrieves subscriber's ONT and power supply
Reconnect (Prior to retrieval of ONT)	\$50 Reconnect Charge + Late Payment Fees + Prorated Yearly Fee + Other Outstanding Fees, if any	<ul style="list-style-type: none"> • Paid in advance to schedule reconnection • IMB Equipment Damage Fee policy may apply • Prorated Subscriber Fee for current month thru June
Reconnect (After retrieval of ONT)	\$250 Reconnect Charge + Late Payment Fees + Prorated Yearly Fee + Other Outstanding Fees, if any	<ul style="list-style-type: none"> • Paid in advance to schedule reconnection • Includes Technician on-site visit to restore service • IMB Equipment Damage Fee policy may apply • Prorated Subscriber Fee for current month thru June
24x7 Telephone & Email Support	No Charge	
On-Island Technician On-site Service to repair IMB Service to good working order during Business Hours Monday-Friday 9AM-6PM	No Charge	<ul style="list-style-type: none"> • IMB Equipment Damage Fee policy may apply
On-Island Technician On-site Service to repair IMB Service to good working order in off hours	\$XX per hour	<ul style="list-style-type: none"> • Subscriber appraised of additional base cost for service at scheduling time • IMB Equipment Damage Fee policy may apply
ONT Relocation Service	\$XX per hour	<ul style="list-style-type: none"> • Subscriber appraised of additional cost for service • IMB Equipment Damage Fee policy may apply
IMB Equipment Damage	\$XX per hour + Materials	<ul style="list-style-type: none"> • Damage to IMB Equipment due to Subscriber or other person's negligence, etc. • Issues with interior fiber optic drop cable connecting ONT to exterior clamshell always assumed to be Subscriber negligence • IMB & Town reserves the right to make damage claims in the event damage due to auto accidents, etc.