

# Broadband Facts

## Islesboro Municipal Broadband (IMB)

1,000/1,000 Mbps

Fixed Broadband Consumer Disclosure

### Annual Price

**\$370.00**

This annual price is not an introductory rate.

This annual price does not require a contract.

### Additional Charges & Terms

#### Provider Monthly Fees

Federal Universal Service Fee **\$00.00**

ME Universal Service Fee & Sales Tax **\$00.00**

#### One-Time Purchase Fees

Installation Fee Estimated based on a property visit.

Reactivation Fee \$50 if equipment has not been retrieved plus unpaid fees. \$250 after equipment removed.

Late Fee \$30 or \$1/day whichever is greater. Involuntary disconnection after 2 months non-payment.

Service Fee Dependent on labor/materials.

Additional Services As needed/determined by town.

Early Termination Fee **\$50 invoiced at reactivation.**

### Discounts & Bundles

None.

Visit <https://townofislesboro.com/committees/islesboro-municipal-broadband/> for more information.

### Speeds Provided with Plan

Typical Download Speed **1,000 Mbps**

Typical Upload Speed **1,000 Mbps**

Typical Latency **5 ms**

### Data Included with Monthly Price

**Unlimited GB**

Charges for Additional Data Usage

**\$0/GB**

### Network Management Policy

[https://townofislesboro.com/fileadmin/Committees/broadband/IMB\\_Policies\\_9-17-21\\_Approved.pdf](https://townofislesboro.com/fileadmin/Committees/broadband/IMB_Policies_9-17-21_Approved.pdf)

### Privacy Policy

[https://townofislesboro.com/fileadmin/Committees/broadband/IMB\\_Policies\\_9-17-21\\_Approved.pdf](https://townofislesboro.com/fileadmin/Committees/broadband/IMB_Policies_9-17-21_Approved.pdf)

### Customer Support

Phone: (866) 494-2020

Website: <https://townofislesboro.com/committees/islesboro-municipal-broadband/>

Learn about the terms used on this label. Visit the Federal Communications Commission's Consumer Resource Center.

[fcc.gov/consumer](https://fcc.gov/consumer)

Unique Plan Identifier: F00299134721000IMB20241004