IMB Oversight Committee Meeting – August 22^{nd} , 2019 – 2PM – Town Office Agenda

- 1. Quorum call
- 2. Approve Minutes of 11-8-18 meeting
- 3. Opening Comments
- 4. Trim Lane repair process discussion with Frank Start
- 5. Status and Reports
 - o FY20 Expenses and Fee Collection to Date
 - o GWI Standard Reliability and Utilization Reports Q2-19
 - o GWI Telephone Support Center and Dispatch Incidents Report Q2-19
 - o Status Reports from Page Clason & Tina Pendleton
- 6. July 2019 Subscriber Satisfaction Survey Summary and Discussion
- 7. Other Business
- 8. Public Comments
- 9. Next Steps or Action Items
- 10. Adjourn