

Islesboro Municipal Broadband - Fee Schedule

Fee	Cost	Associated Policies
Subscriber Fee	\$360 per year	<ul style="list-style-type: none"> Invoiced by & payable in June at Town Office Active IMB Service Subscriber July 1 - June 30th Not refundable, but a new Subscriber can assume the remaining service at the same premise by signing new subscriber agreement Service can be distributed to adjacent properties under the same ownership, but equipment to do the distribution is the Subscriber's responsibility. Prorated (inclusive of current month) for reconnection or new Installation Construction phase signed-up subscribers pay a flat \$180 for the period from light up thru June 30th, 2018. A credit will be given if service is not active by Jan 1.
Construction Phase Installation	No Charge	<ul style="list-style-type: none"> One installation per owner's map/lot property Aerial or buried installation with ONT within 15' of premise exterior clamshell. Subscriber responsible for getting property ready and having a contractor install an IMB-supplied interior fiber drop cable from exterior clam shell in situations deeper than 15' into premise interior Subscriber who are not ready (two missed installation appointments) will be placed on a post construction phase list and charged for the labor and materials when/if the install is done.
Installation of Subscriber Service (Post Construction Phase)	Labor & Materials plus Prorated Yearly Fee	<ul style="list-style-type: none"> Actual labor and materials (est. \$600+) assuming premise is ready (IMB installation specs). Estimated, approved and paid in advance. Refundable if Service can't be delivered as estimated Prorated Subscriber Fee for current month thru June Subscriber responsible for getting property ready and having a contractor install an IMB-supplied interior fiber drop cable from exterior clam shell in situations deeper than 15' into premise interior
Late Payment Fee	\$30 or \$1/day whichever is greater	<ul style="list-style-type: none"> Applies to fees for support, service, repairs, damage, etc.
Disconnection	No Charge	<ul style="list-style-type: none"> Disconnection will occur immediately: <ul style="list-style-type: none"> Subscriber Fee not paid by 7th business day of July Fees not paid within 60 days of billing. Violation of Subscriber Agreement IMB retrieves subscriber's ONT and power supply
Reconnect (Prior to retrieval of ONT)	\$50 Reconnect Charge + Late Payment Fees + Prorated Yearly Fee + Other Outstanding Fees, if any	<ul style="list-style-type: none"> Paid in advance to schedule reconnection IMB Equipment Damage Fee policy may apply Prorated Subscriber Fee for current month thru June
Reconnect (After retrieval of ONT)	\$250 Reconnect Charge + Late Payment Fees + Prorated Yearly Fee + Other Outstanding Fees, if any	<ul style="list-style-type: none"> Paid in advance to schedule reconnection Includes Technician on-site visit to restore service IMB Equipment Damage Fee policy may apply Prorated Subscriber Fee for current month thru June
24x7 Telephone & Email Support	No Charge	
On-Island Technician On-site Service to repair IMB Service to good working order during Business Hours Monday-Friday 9AM-6PM	No Charge	<ul style="list-style-type: none"> IMB Equipment Damage Fee policy may apply
On-Island Technician On-site Service to repair IMB Service to good working order in off hours	\$XX per hour	<ul style="list-style-type: none"> Subscriber appraised of additional base cost for service at scheduling time IMB Equipment Damage Fee policy may apply
ONT Relocation Service	\$XX per hour	<ul style="list-style-type: none"> Subscriber appraised of additional cost for service IMB Equipment Damage Fee policy may apply
IMB Equipment Damage	\$XX per hour + Materials	<ul style="list-style-type: none"> Damage to IMB Equipment due to Subscriber or other person's negligence, etc. Issues with interior fiber optic drop cable connecting ONT to exterior clamshell always assumed to be Subscriber negligence IMB & Town reserves the right to make damage claims in the event damage due to auto accidents, etc.