

Islesboro Municipal Broadband Newsletter – September 2018

- **Backup Power Batteries**
- **Shutting Down Your Heat/Power for the Winter**

Backup Power Batteries

Your IMB home electronics include a 12V battery CyberPower device to provide several hours of power in the event of a CMP power failure. Here are several things that you need to know:

- We recommend that the batteries not be left in an unheated/unpowered location - allowed to freeze.
- These 12V batteries are easily serviced and changed by the homeowner. See below.
 - If handling the battery is not your thing, ask a friend or contractor to do it for you. You can always call our telephone support center at 1-866-494-2020 and ask for Page Clason, our on-island IMB technician, to service the battery, but you will be charged for that service visit.
- These batteries are common as they are also used in emergency exit lights. They are widely available at outlets like Walmart or Amazon - cost about \$20. For example, search Amazon for 12v batteries. You will see:
 - *ExpertPower 12V 7 Amp EXP1270 Rechargeable Lead Acid Battery* for \$19.99.
- The Town Office will soon have charged spare batteries for exchange during business hours in the event that your battery runs out of juice during an extended outage. There will be a \$25 fee if you are not exchanging.

Shutting Down Your Heat/Power for the Winter

IMB subscribers who shut down their power or heat for the winter should follow a few steps to assure their IMB electronics weather the winter in good working order.

1. Remove the power backup battery and store it somewhere that will not freeze. See below.
2. Call the GWI telephone support center at 1-866-494-2020 to advise them of your location and that you are shutting your power off so that they don't assume there is trouble at your home when the device is powered down.
3. Please note that there is no IMB seasonal Internet access shutdown refund or lowered rate.
4. If you have a GWI phone plan you can request an off season reduced phone rate - 1-866-494-2020

Servicing the Batteries

- There are two types of CyberPower battery backup devices installed on the island

A **black-colored** one like this:



The battery access panel is on the left side. Find the finger indent just under the power wire and press in to release the panel...



Slide the battery out and carefully disconnect the red and black terminals



Remove the battery and store appropriately

A **tan-colored** one like this:



The battery access panel is the entire lower front cover of the box. Find the finger indent on the bottom and press in to release the cover...



Carefully disconnect the red and black terminals and remove the battery...



Remove the battery and store appropriately